

PRIVACY STATEMENT E2E SOFTWARE B.V.

When you visit our website (www.e2egoc.com) or contact us, we collect information about you. This privacy statement explains how we handle your personal data. E2E Software B.V. treats your data with the utmost care and ensures adequate security. If you have any questions about this privacy statement or wish to know what information we hold about you, please contact us via the details provided below. This privacy statement is subject to updates; we recommend reviewing it regularly. This version was last updated on **01-12-2024**.

Scope of This Privacy Statement

This privacy statement applies to all personal data processed by us and pertains to anyone who has contacted us or visited our website. This includes visitors, clients, and business contacts. Personal data refers to any information that can be traced back to an individual, such as a name, phone number, IP address, or browsing behavior. For more information on personal data, visit the website of the Dutch Data Protection Authority.

Responsible Entity

E2E Software B.V. is responsible for the processing of personal data as described in this privacy statement. Our contact details are:

- **Name:** E2E Software B.V.
- **Address:** Weena 690, 3012 CN Rotterdam
- **Chamber of Commerce Number:** 24494581

Processed Personal Data

We process personal data from visitors, private and business clients, and contacts of partners. This data is collected through:

- Website visits;
- Forms completed on our website;
- Email, phone, or other communication channels.

The following data may be processed:

- Name;
- Address (residential or business address);
- Email address;
- Phone number;
- Job title.

Purpose of Data Processing

Your data is processed based on the following grounds:

1. **Consent:** For specific purposes for which you have given explicit consent.
2. **Contractual Obligation:** To deliver services and fulfill our agreements with you.

Retention Period

We retain personal data as long as legally required and as necessary for the purposes for which it is processed. For example, data is stored for seven years for tax purposes. After the retention period, data is retained only for statistical or legal purposes.

Sharing Data

Your data is used solely by us and is not shared with third parties unless legally required or necessary for the execution of our services.

Location of Data Storage

Personal data is processed and stored within the European Economic Area (EEA). Should you have any questions about this, please contact us.

Data Security

We have implemented appropriate technical and organizational measures to protect your personal data against loss, theft, or unauthorized access. Only authorized personnel have access to your data.

Your Rights

You have the following rights regarding your personal data:

- **Right to Information:** You can ask how we process your data.
- **Right of Access:** You can request access to the data we have about you.
- **Right to Rectification:** You can request corrections to inaccurate data.
- **Right to Object:** You can object to specific processing, such as direct marketing.
- **Right to Data Portability:** You can request that your data be transferred to another party.
- **Right to Restriction:** You can request limitations on the use of your data.
- **Right to Erasure:** You can request the deletion of your data, unless legal obligations prevent this.

Questions and Complaints

If you have questions or complaints, please contact us at info@e2esoftware.nl. Complaints will be addressed within 30 days. For complex requests, this may take up to 60 days. If necessary, you may lodge a complaint with the Dutch Data Protection Authority or initiate legal proceedings at the court in Rotterdam.

Cookies

We use cookies to optimize the functionality of our website. You can determine which cookies we may use. We use:

- **Functional Cookies:** For session management and login functionalities;
- **Analytical Cookies:** To understand visitor numbers and behavior;
- **Tracking Cookies:** For personalized advertisements.

More information on cookies can be found in our cookie policy.

Data of Minors

Our services are not specifically directed at minors. If you are under 18 years of age, you must have permission from a parent or guardian.

If you have questions about this privacy statement, please contact us at info@e2esoftware.nl.